Coming Home After a Flood

The damage can seem overwhelming, but your flood insurance company or agent and the National Flood Insurance Program are here to help. Take these steps to start recovering.



Contact your insurance agent or insurer as soon as possible to file your claim.



Before entering, check around your home carefully for signs of structural damage like eroded soil around the foundation, displaced foundation, or gaps around doors or windows. Look through your windows to make sure it's safe—older homes may be particularly unstable.



Make sure the electricity and gas are shut off to avoid fire or injury. Have an electrician check the house before turning the power back on.



Your home may be contaminated with mold, sewage, or other hazards. Enter with caution and wear rubber boots, rubber gloves, and goggles during cleanup.



Photograph and make a list of flood damaged items for insurance purposes before discarding.





